

Fischcon Quality Policy Statement

At Fischcon, we are committed to achieving excellence in all aspects of our production processes to deliver superior products that meet and exceed customer expectations. Our Quality Policy is based on the following principles:

- 1. Customer Focus:** We understand that our customers are the cornerstone of our business. Therefore, we strive to understand their needs and requirements and to consistently deliver products that meet or exceed their expectations.
- 2. Continuous Improvement:** We are dedicated to continuous improvement in all areas of our operations. This includes regular review and enhancement of our production processes, technology, and skills to ensure we stay at the forefront of our industry.
- 3. Employee Involvement:** We believe that our employees are our most valuable asset. We are committed to fostering a culture of quality through training, engagement, and empowerment, ensuring that every team member is responsible for maintaining high standards of quality in their work.
- 4. Compliance and Standards:** We adhere to all relevant industry standards, regulations, and legal requirements. Our commitment to compliance ensures that our products are safe, reliable, and of the highest quality.
- 5. Quality Objectives:** We set and review measurable quality objectives to ensure continuous alignment with our quality goals and business strategies. These objectives are communicated throughout the organization to ensure collective focus and accountability.
- 6. Supplier Relationships:** We work closely with our suppliers and partners to ensure that all materials and services meet our stringent quality standards. We believe in building long-term relationships based on mutual trust and respect.
- 7. Risk Management:** We proactively identify, assess, and manage risks that could impact the quality of our products. This risk-based approach helps us to mitigate potential issues before they arise.
- 8. Customer Feedback:** We encourage customer feedback as a critical component of our quality improvement process. This feedback is used to drive enhancements in our products and services.

At Fischcon, quality is not just a policy but a fundamental part of our culture (Building Excellence is in our company name). We are dedicated to achieving and maintaining the highest standards of quality in everything we do. This commitment to quality ensures that we provide our customers with the best products and services, building lasting relationships based on trust and satisfaction.

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Jan-Willem Altelaar | Managing Director